



# The NEWPRO Difference...

NEW ENGLAND'S

FIRST CHOICE

REPLACEMENT

WINDOW

FOR OVER

SIXTY YEARS.

# A Letter From Our President...



Thank you for your interest in NEWPRO Windows! For over 60 years and three generations later, our family has been serving New England Homeowners with exceptional products and superior customer service. I am proud to say how honored we are to have been invited into thousands and thousands of New England homes over the years to share our story and learn theirs.

Our story is unique compared to other window companies. We take pride in our manufacturing facility right here in New England where we custom make one of the most energy efficient windows in the country – Made in New England for New England. Because we take such pride in our windows we install them ourselves with our own Installation Masters™ Certified craftsmen. The combination of our product and installation ensures the promise of maximum energy efficiency which means fuel savings for your home!

You'll find our "all under one roof" experience to be convenient and comforting. You don't have to go far for an answer to your questions or a solution to a problem.

We hope you will join the thousands of New England homeowners who have chosen to become part of the NEWPRO window family.

Sincerely,

*Nicholas Cogliani*

President, NEWPRO



# Made Here In New England

The only company in New England that manufactures and installs its own windows...

NEWPRO windows are manufactured specifically for New England's climate, unlike other companies who manufacture one window to fit all areas of the country.

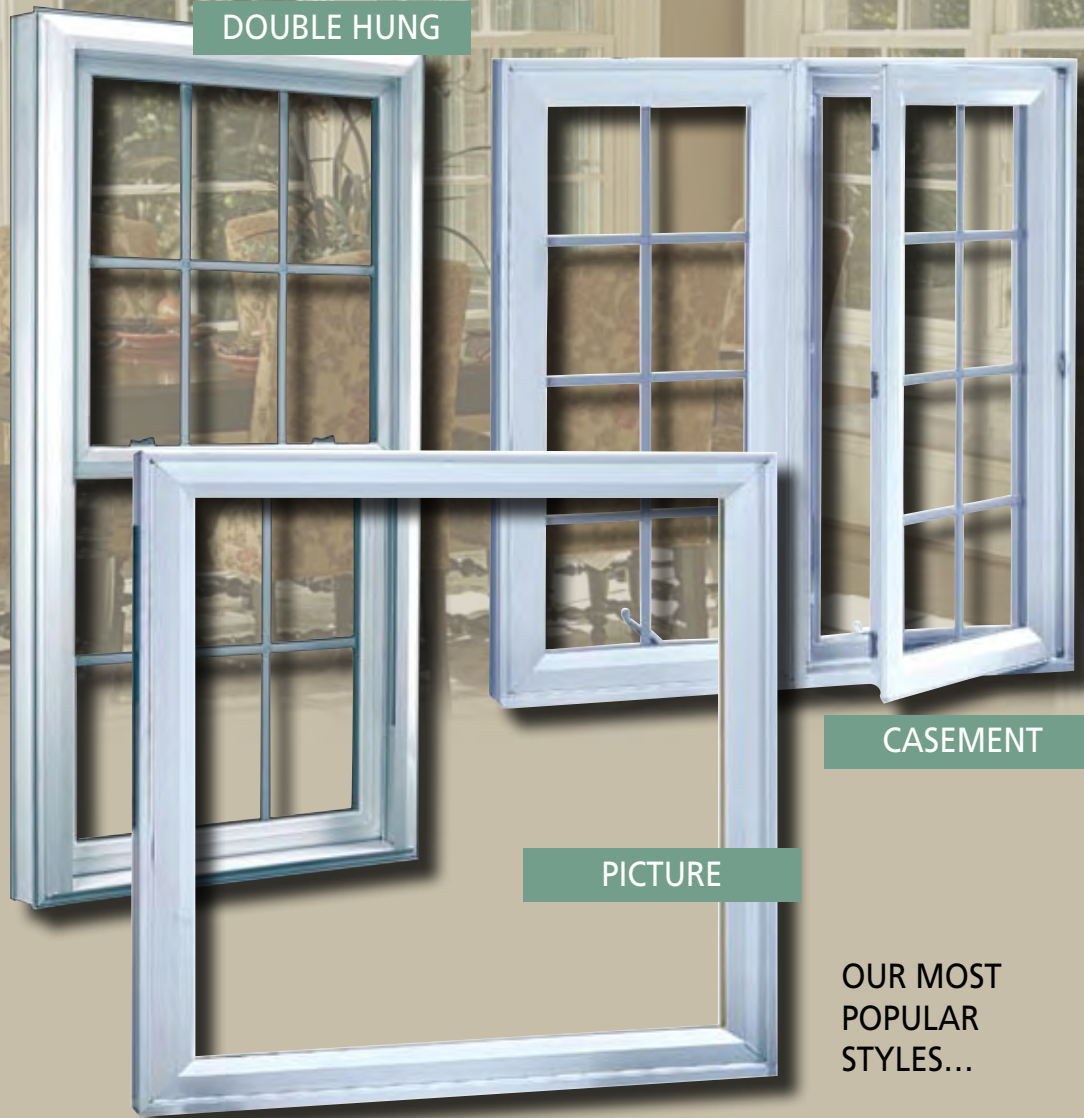


Our factory located in Bellingham, MA

"Last winter was tough here in New England, but our NEWPRO windows were up to the task. Even though fuel prices were going up, our heating bill went down."

*Chuck and Melissa  
Wrentham, MA*

# A Style For Any Home...



OUR MOST  
POPULAR  
STYLES...

"We never thought any company could make a replacement window to match the bow window in our living room. NEWPRO not only matched it but our new bow window has made our living room a warm place to sit again. "

*Guy and Stella  
Brockton, MA*

At NEWPRO we realize that New England homes come in different styles and sizes. New Englanders have many different tastes when it comes to home design. That's why we offer such a wide variety of styles to choose from. Also, because NEWPRO windows are custom made to fit your home, if you don't see the window style you are looking for, just ask your NEWPRO product specialist who will be able to see to it your custom order is exactly what you want.

OTHER STYLES TO FIT YOUR NEEDS...



GARDEN



BAY



3 LIGHT SLIDER



AWNING



HOPPER

**Additional Specialty Shapes...**



Circle Top



Circle Top w/Ext. Legs



Ellipse



Eyebrow



Eyebrow w/Ext. Legs



Hexagon



Isosceles Triangle



Octagon



Full Circle



Cathedral



Oval



Pentagon



Quarter Arch



Quarter Arch w/Legs



Trapezoid



Rt./Left Triangle



"We were very reluctant to buy replacement windows for our home because we were afraid it would change our home's character. Our NEWPRO Window Expert assured us that because NEWPRO Windows are custom made to fit our home at their factory, the only difference we would notice would be the money we saved on heating and cooling "

*Bob and Linda Saugus, MA*

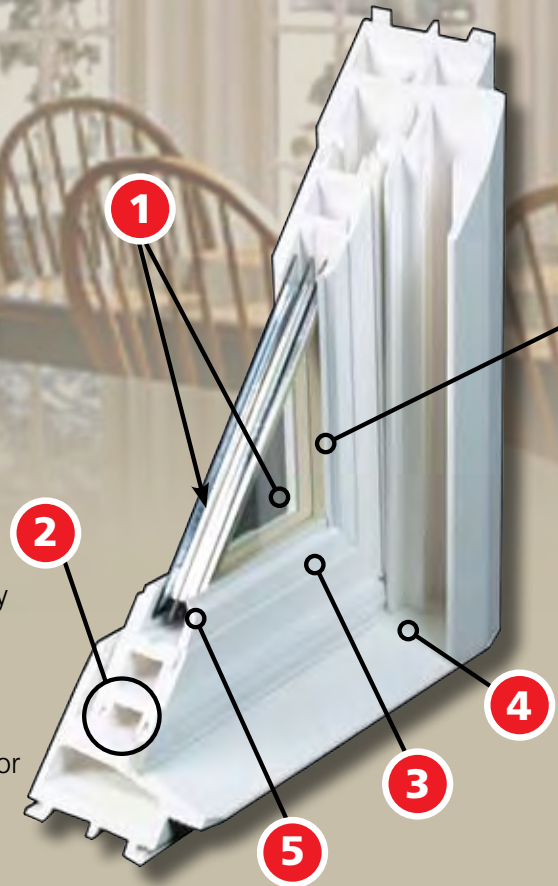
# Uniquely Engineered for Energy Savings

"We couldn't be more pleased with our NEWPRO Windows.

This past winter proved how well designed NEWPRO Windows really are. Our house was warmer and our heating bills went down. "

Jack and Phyllis  
Hanover, NH

State Of The Art Windows uniquely engineered with NEWPRO's exclusive Celuca® frame and exclusive Super K360° Glass System for superior energy efficiency and strength.



**1. NEWPRO'S EXCLUSIVE SUPER K360° GLASS PACK SYSTEM FEATURING:**

- The very finest American-made 100% optically clear float glass for strength, easy cleaning and beautiful view
- **Triple Glazed Glass**  
*three panes of glass for superior insulation and durability*
- **Two Lites of Soft Coat Low "E"**  
*reduces fading & preserves energy*
- **Super K360° gas insulation**  
*slows down temperature transfer for superior energy efficiency AND reduced sound transmission*

**2. EXCLUSIVE CELUCA™ COMPOSITE FRAME & SASH**  
*virtually maintenance free and 70% stronger than standard vinyl for extreme durability*

**3. EUROPEAN DESIGNED AND BEVELED FRAME**  
*for more aesthetically pleasing appearance and greater light exposure over standard vinyl*

**4. FUSION WELDED CORNERS**  
*for strength and durability*

**5. EXTERIOR SNAP-IN GLAZING**  
*prevents outdoor elements from leaking in and allows for quick and easy replacement of glass*

**PLUS...AN AMAZINGLY LOW U-FACTOR RATING!**  
*for greater insulation – reducing energy costs year round!*

# NEWPRO Window Anatomy...

## SUPER SPACER® 360° Warm Edge Spacer Technology It Sets NEWPRO Windows Apart. What Does That Mean To You?

**Thermal Performance** - Unlike metal-based spacers, the all foam Super Spacer® is non-conductive, blocking heat flow through the window. By blocking the heat escape path, it provides one of the best thermal performances in the industry.

**Sound Absorption** - The closed-cell polymer foam in Super Spacer® transmits very little sound compared to conventional metal spacers. Another reason you're more comfortable at home with Super Spacer®.

**Mold Prevention** - Super Spacer® is non-conductive which means that it also protects

against a major household threat: mold. Window condensation can lead to molds that increase the likelihood of allergens, including fungi, viruses and mites that might cause respiratory infections, allergies and asthma.

**Durability** - Unlike metal spacers, Super Spacer® can bounce back when put to the test against extreme weather conditions. The foam construction allows it to expand and contract as needed, but always return to its original shape. Without Super Spacer's® 100 percent memory formula, windows can eventually crack and lead to seal failure.

## The CELUCA® Secret...

The frame on our NEWPRO windows is made of a patented material called Celuca®. Better than vinyl, Celuca® is virtually maintenance free and 70% stronger than standard vinyl frames. Celuca's strength protects against window distortion from the harsh New England climate for years to come.



## Independent Testing\* Proves NEWPRO To Be One Of The Best...

**NEWPRO TRIPLE PANE WINDOWS** feature one of the best U-factor ratings in the country providing year round comfort and energy efficiency. When shopping for windows pay special attention to the U-Factor rating\*\*.

The lower the U-Factor number, the greater the window's thermal efficiency. What that simply means is tremendous fuel (and money) savings for you all year round.



PERFORMANCE RATINGS	
U-Factor (U.S.A.F.)	Solar Heat Gain Coefficient
<b>0.17</b>	<b>0.24</b>
ADDITIONAL PERFORMANCE RATINGS	
Visible Transmittance	Air Leakage (U.S.A.F.)
<b>0.40</b>	<b>0.1</b>
Condensation Resistance	
<b>70</b>	

"Those numbers on that label really do mean something. NEWPRO's U-factor is one of the best U-Factors we've seen on any window."

Peter and Julia  
Quincy, MA

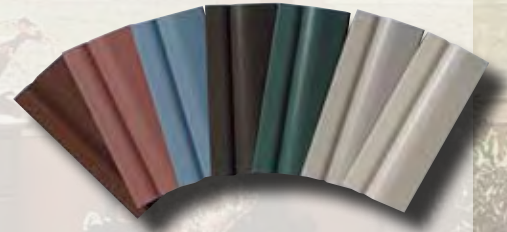


\*The window ratings are published by the NFRC, a non-profit organization that administers the only uniform, independent rating and labeling system for the energy performance of windows, doors, skylights, and attachment products.  
\*\*U-Factor Rating of .17 and Energy Star Label for the year 2010.

# Features That Set NEWPRO Apart...

## 7 Designer Exterior Colors...

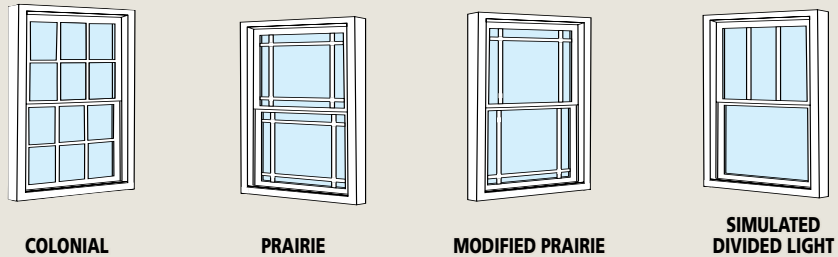
NEWPRO doesn't stop by offering you a wide selection of window styles. We also offer a large selection of designer exterior colors to choose from. All colors are applied using a unique 3 step process to insure long lasting and enduring beauty.



## 5 Wood Grain Interior Options...

Do you want the interior of your windows to have a wood finish? Look no further than NEWPRO. If you're looking for a wood look (without the wood worries) on the interior of your windows, NEWPRO has a wood grain style that will be sure to match any decor.

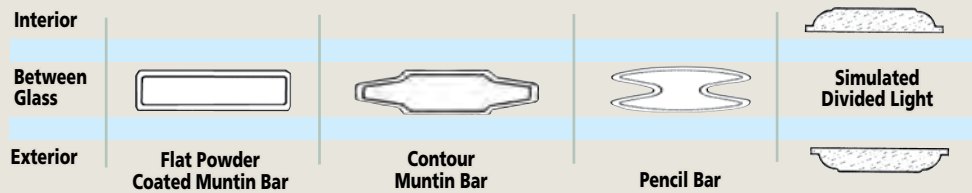
## Grille Pattern Options...



"We thought we wouldn't be able to match our replacement windows to the style of our house, but we were wrong. Our NEWPRO windows offer our home all of the energy saving of new windows and they fit perfectly to the style of our house. "

Lou and Marie  
Windham, NH

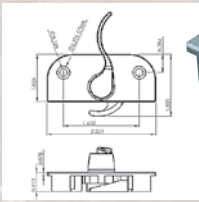
## Grille Placement Options...



# Other Quality Window Features...

## "Clear Advantage" Screening...

This State-Of-The Art fiberglass mesh product offers 50% more visibility than standard fiberglass screening. It is practically undetectable from the exterior which enhances the curb appeal of your home. In addition "Clear Advantage" Screening's construction offers you greater clarity and air flow.



## Custom Die Cast Locking...

This superbly engineered zinc, die cast lock insures that your NEWPRO windows will protect your home for years to come. Available in color compatible finishes of white, bronze, brass or beige.

## Multi-Point Locking System...

Security, peace of mind and ease of use are key features of the NEWPRO window Multi-Point Locking System - Plus the sleek, low profile design doesn't interfere with window treatments. Available in color compatible finishes of white, bronze or beige.



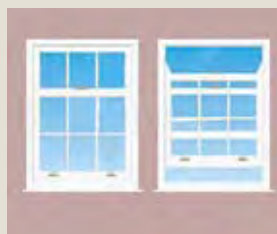
## "Tilt-In" Window Care...

Once your NEWPRO windows are installed, they offer years of carefree maintenance with our famous Tilt-In cleaning feature. No need to get out the ladder or stand outside. Just tilt the window in and you can clean the exterior glass in the comfort of your home.

## NEWPRO's Constant Force Balance System...

A balance holds up the sash units on double hung windows, helping to control the force needed to raise and lower the window. Our "Constant Force" balance system is superior because it features:

- **Easy and hassle-free open/close operation**
- **Tight and balanced sash - opens and closes evenly**
- **Smooth quiet operation**
- **Virtually maintenance free - resists dirt and dust build up**



"We decided on NEWPRO windows to save on our energy bills, but an additional benefit is the ease with which they can be cleaned. The tilt-in feature worked like a charm."

*Ed and Susan  
Weymouth, MA*

# Peace-Of-Mind Installation!



Every NEWPRO installer has been certified by the EPA in the safe handling of lead paint and lead paint surfaces.

“The NEWPRO installation process was a delight. The installers were neat, courteous and knowledgeable. And, when they were through with the job, they left everything neat and clean. ”

*Steve and Martha  
Brimfield, CT*

## What To Expect During Installation...

Royalty treatment! Neat, courteous and quick efficient installation. It's more than just the product that delivers energy efficiency – accurate and professional installation is the icing on the cake to ensure maximum performance of your windows.



## a Trained Window and Door Installer.

## Get The Assurance Of




NEWPRO installers are all certified and trained by Installation Masters™. Installation Masters™ is a nationwide training and certification program for installers of windows and patio doors in the residential and light commercial markets. It provides an assurance that all



of our projects are installed to meet rigid industry performance and professional standards.



# We Stand Behind Our Name...




## Satisfaction Guaranteed Or Your Money Back!

Thank you for placing your confidence in NEWPRO. You can be certain that our products and our company will maintain the highest quality of performance and service you expect from NEWPRO. In fact, we're so confident of this claim, we offer you this exclusive money-back guarantee.

Our commitment to you is supported by this guarantee and my personal assurance that you will be delighted with the quality of our workmanship and materials. Over the years you will experience why NEWPRO is the only home improvement company that can make this offer.

All the best,  
*Nick Cogliani*  
 Nicholas A. Cogliani,  
 President



### NEWPRO 2000

#### 50 Year "No-Nonsense" Warranty

Including Free Service

**1. Warranty Coverage**  
 NEWPRO Operating, LLC warrants that the NEWPRO 2000 windows will be free from defects in materials and workmanship, will be installed in a good workmanship manner, and will perform the intended function for which they were designed for a period of 50 (50) years from the date of window installation. This warranty does not cover finished trim, finishing or painting.

\* All double-pane insulated windows NEWPRO will be free from material construction or design resulting from leakage or heat collecting between the glass of double-pane insulated windows NEWPRO which automatically benefits will be reduced time of coverage for a period of 10 (10) years from the date of window installation, and

\* All wood-pane insulated or design-related painted window will be reduced or repaired if any failure to last about 10 (10) years from the date of window installation.

These warranties extend only to the Original Purchaser (and, to the extent provided below, to any permitted transferees) and cover only those NEWPRO windows and window parts installed by authorized NEWPRO window installers.

NEWPRO does not, at its sole option, in whole or in part, intend to extend the term of any defective portion of a NEWPRO window covered by this warranty at the time of the claim. NEWPRO may substitute the portion of equal value and quality. This may occur, for example, if NEWPRO wishes to change when it discontinues any part of the product line, which it may do at its sole discretion.

All parts provided under this warranty will be shipped to the customer if U.S. Shipping Manufacturer.

**2. Exclusions**  
 This warranty does not cover defects, damage or destruction caused by any of the following:

1. acts of God, acts of war, vandalism,
2. settling or expansion/contraction of the building in which the window was installed,
3. excessive moisture exposure to finish elements,
4. environmental modifications to the window performed after other installation,
5. damage caused by misuse of the window,
6. failure to keep the window well properly installed and in accordance with instructions.

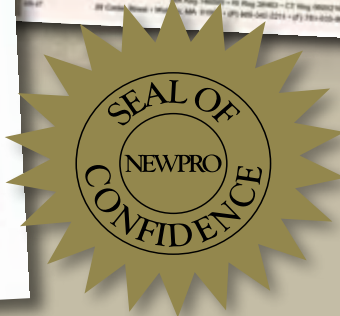
Damaged elements need not be replaced for a period of one (1) year from the date of installation.

IN NO EVENT SHALL NEWPRO BE LIABLE FOR ANY INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR REVENUE) OR REPLACEMENT OF ANY OTHER PART OF THE BUILDING IN WHICH THE WINDOW IS INSTALLED RESULTING FROM OR RELATED TO ANY CLAIMS COVERED BY THIS WARRANTY EVEN IF NEWPRO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

**3. Transferability**  
 This warranty may be transferred by the Original Purchaser to a purchaser of the building in which the window was installed provided that such transferee records within 60 (60) days from the date title to the building is transferred. This notice must state the name and address of the Original Purchaser, the name and address of the purchaser of the building, and the address of the building in which the NEWPRO windows were installed, and manufacturing applying to the window covered herein, the warranty period for the subsequent owner of the building in which the window was installed, and the address of the building in which the window was installed.

**4. Attention Note:**  
 This No-Nonsense Warranty will require effective upon installation of the windows in the process and full payment of the purchase price in accordance with the terms of the agreement between NEWPRO and the Original Purchaser.

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"NEWPRO has gone out of their way to make sure we are satisfied with our windows, and my wife and I have peace of mind knowing that our windows are guaranteed for 50 years."

Joe and Carol  
 Westford, MA

## WE GUARANTEE YOUR SATISFACTION...

**B**est in the industry warranty and satisfaction guarantee... It is our promise to you that we stand behind our product. We'll even send you a survey to complete when the job is done to ensure we not just satisfied but exceeded your expectations in all areas of the company. We're not done until you've ensured us we delivered **Total Customer Care** from start to finish.

# WELCOME TO NEWPRO...



"Your service is the best we've ever experienced. The service team is professional, courteous and cleaned up after installation. We are very pleased with our windows and doors and would highly recommend NEWPRO."

*Al and Linda  
Spencer, MA*

**W**arranties To Support Our Product Promise  
**E**nergy Savings

**C**omfort  
**A**ssurance  
**R**eliability  
**E**xceptional Products and Service

**W**hen you are part of the NEWPRO family you receive Total Customer Care for life! We take pride in our exceptional customer service and service technician teams. Always available for the support you need, count on quick, efficient and courteous attention from our entire NEWPRO team.

**W**e are not satisfied until we exceed your expectations from your initial contact with our company through installation and service. How will we know – we'll follow up after installation with a satisfaction survey.

**J**ust ask any of the thousands of New England homeowners who are part of the NEWPRO family – since 1945 and for three generations we've learned what it takes to deliver exceptional products and outstanding service. We look forward to serving you!

*Ask about other NEWPRO energy saving home improvement products!*



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